

## Nothers Privacy Policy

Nothers The Award Store is devoted to protecting your privacy and integrating technology that gives you the most secure online experience. By using Nothers The Award Store website, you consent to the data practices described in this statement under the Privacy Act, [www.priv.gc.ca](http://www.priv.gc.ca)

### Collection of your Personal Information

Nothers The Award Store collects personal information, such as your email address, name, home or work address or telephone number.

There is also information about your computer hardware and software that is automatically collected by Nothers The Award Store. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used by Nothers The Award Store for the operation of our service, to maintain the quality of our services, and to gather general statistics regarding the use of the Nothers The Award Store website.

Nothers The Award Store encourages you to review our privacy statements so that you can understand how those websites collect, use and share your information.

If you have any objections to the terms in this Privacy Policy, you should not use our Services or provide us with any of your Personal Information, as by providing your Personal Information to us, you will be deemed to have consented to the processing of such data. If you have any hesitations or are unsure about any of the terms contained herein, we invite you to connect with us at the contact details provided below.

### Use of your Personal Information

Nothers The Award Store collects and uses your personal information to operate the Nothers The Award Store website and deliver the services you have requested. Nothers The Award Store also uses your information to inform you of other products or services available from Nothers The Award Store and our associates. Nothers The Award Store may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

Nothers The Award Store does not sell, rent or lease its customer lists to third parties. In addition, Nothers The Award Store may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Nothers The Award Store, and they are under strict regulations to maintain the confidentiality of your information.

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**Nothers The Award Store - Head Office**  
105 Falcon Street London, ON N5W 4Z2  
P: 519-663-9440  
F: 519-438-4939  
Toll Free: 1-800-265-1554  
[sales@nothers.com](mailto:sales@nothers.com)

Store Hours: Monday - Wednesday: 10:00am - 5:00pm  
Thursday and Friday: 9:00am - 5:00pm



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Nothers The Award Store website will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Nothers The Award Store or the site; (b) protect and defend the rights or property of Nothers The Award Store; and, (c) act under imperative circumstances to protect the personal safety of users of Nothers The Award Store, or the public.

### **Use of Cookies**

When you visit a website, not only are you offered information or services, but your computer may also be offered a “cookie.” A cookie is a small file that is passed from a website to an end user’s (your) computer, often without your knowledge or consent. The cookie is used to save information about the interaction between you and the site, such as login credentials, preferences, and any work in progress. The cookie file is automatically stored by your browser.

The Nothers The Award Store website uses “cookies” to help you personalize your online experience.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the web server that you have returned to a specific page. For example, if you personalize Nothers The Award Store pages, or register with Nothers The Award Store site or services, a cookie helps recall your specific information. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Nothers The Award Store website, the information you previously provided can be retrieved, so you can easily use the Nothers The Award Store features that you customized.

You have the ability to accept or decline cookies. You can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Nothers The Award Store services or websites you visit.

### **Security of your Personal Information**

Nothers The Award Store secures your personal information from unauthorized access, use or disclosure. Nothers The Award Store secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

### **Children’s Online Privacy Protection**

The Website and Services are not intended for use by persons under 18 years of age. We do not knowingly collect or use any Personal Information from any persons under 13 years of age. If we become aware that we have unknowingly collected Personal Information from a child under the age of 13, we will make commercially reasonable efforts to delete such Personal Information from our database.

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### **Changes to this Statement**

Nothers The Award Store will occasionally update this Statement of Privacy to reflect company and customer feedback and privacy standards as indicated by the Office of the Privacy Commissioner of Canada. Nothers The Award Store encourages you to periodically review this Statement to be informed of how Nothers The Award Store is protecting your information.

You may update your communication preferences in your member profile or anytime by writing us at [info@nothers.com](mailto:info@nothers.com) but we reserve the right to correspond with you in respect of membership renewals.

### **Contact Information**

Nothers The Award Store welcomes your comments regarding this Statement of Privacy. If you believe that Nothers The Award Store has not adhered to this Statement, please contact Nothers The Award Store at 519-663-9440, 1-800-265-1554 or email [info@nothers.com](mailto:info@nothers.com)

We will attempt to promptly determine and remedy the issue.

